

TYGARTS VALLEY SANITATION INC.
PO BOX 142
BEVERLY, WV 26253
Phone (304)338-2003 Fax (304)-338-2011

CONTRACT GUIDELINES FOR RESIDENTIAL CUSTOMERS

We provide a weekly service for \$20.25 per month or \$60.75 per quarter. Under no circumstances do we break the monthly fee down to a per week amount. Our service is available to you each week and we must charge for that availability. This is an ongoing service, you cannot skip months.

If you wish to discontinue service, temporarily or permanently, a 5 day notice is required along with a completed termination form. **YOU WILL BE RESPONSIBLE FOR MONTHLY PAYMENTS UNTIL SERVICE IS DISCONTINUED.**

You are allowed up to 6 bags per week of your household solid waste with a 30 pound per bag weight limit. **This contract is for only your personal household waste.** Combining (or setting in) with a relative, neighbor or friend is against the law and is a chargeable offense, Code of West Virginia §22C-4-10, with fines and penalties.

You will receive an annual sticker that needs to be attached to something permanent (trash can, mailbox post, stake, etc.). This sticker must be plainly seen from where your garbage sits, or garbage will not be picked up.

All waste must be securely bagged and tied. Broken Glass is to be put in a box and then placed in a bag. Hypodermic needles need to have the cap replaced and then put in a plastic container. Cardboard boxes are to be broken down and tied with a string. We do not pick up ashes, free flowing liquids (oil, paint, etc.), vehicle parts, construction and demolition material. Please have your garbage out by 7:00 AM on your pick up day which is on _____.

For Major Holidays, we may have to re-schedule your pick up day. Please watch for the holiday change notices mailed with tickets. A special pick up for extra garbage can be done for an additional fee, call the office for more information.

There is a thirty dollar (\$30.00) Returned Check Fee - When a check or other payment is returned by the Customer's bank service the charge will be applied. If a Customer has two returned payments within a 12-month period, we have the right to refuse any further personal checks from the Customer for at least a 12-month period.

The following is information concerning the Bulky Good Pick Up. In July 1999, the Public Service Commission of WV issued a bulky good collection. A bulky good is a large household item that is too big to fit into a bag. Examples are such as a couch, chair, stove, refrigerator, washer, dryer, television, hot water tank, or a mattress and box springs.

The following are guidelines for bulk good pick up:

1. Only ONE item will be picked up each month.
2. Items must not contain Freon, there is a \$50.00 fee if an item picked up contains Freon.
3. We DO NOT pick up vehicle parts, construction, and demolition material.

If you have an item and are not sure if it can be set out, please call us at (304)338-2003 or (304)338-2021 so we can find out for you.

If customers regularly scheduled collection day is...

REGULAR COLLECTION DAY	BULKY GOODS COLLECTION DAY
Monday	First Monday of each month
Tuesday	Second Tuesday of each month
Wednesday	Third Wednesday of each month
Thursday	Fourth Thursday of each month